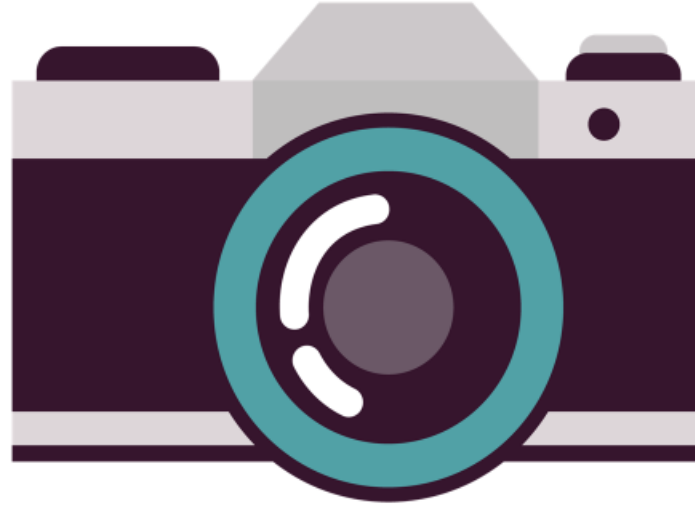


## Please Note



This event is being photographed for publicity purposes.

Images taken at this venue may be used by Somerset Council staff for promotional materials, including our website, press releases and social media posts.

If you do not want your image used, please let a member of the Local Community Network Team know. **Thank you.**

# House Keeping

- If the fire alarm sounds leave the building immediately- fire exits clearly signposted
- Could everyone turn your mobile's WiFi off to ensure those online get the best experience possible.
- All information is captured during online discussion and forms part of the notes.
- Please put your phone on silent.
- **When speaking please hold one of the microphones and speak clearly into it. They will work automatically when you start speaking, indicated with a green light.**
- Please raise your hand to alert the chair you'd like to speak



# Your Local Community Network

## Avalon and the Poldens



Tuesday 7<sup>th</sup> October 2025 7.00pm

# Agenda

1. Welcome
2. Election of Chair and Vice Chair(s)
3. Notes and actions from previous meeting
4. Working group updates:
  - Health and Wellbeing – Step, Ride, Thrive and Health and Wellbeing Directory
  - Highways
5. Connect Somerset presentation – Apologies from Connect Somerset
6. \*NEW agenda item – Somerset Adult Social Care presentation
7. Emergency planning discussion
8. Date and time of 2026 meetings
8. AOB

# Welcome

- Introductions
- New Link Officer – Charlotte Griffin
- Link Officer support – James Moore

# **Election of Chair and Vice Chair(s)**

# Notes and actions from previous meeting

- **Improve meeting attendance and engagement** (feedback, marketing, varied timing/venues).
- **Empower parishes** through training, directories, and streamlined reporting.
- **Promote and support Step, Ride, Thrive project** (bus, bike, walking initiatives).
  - Book remaining Dr Bike sessions
- **Set clear priorities for the coming year** via working groups.
- **Prepare for Chair and Vice Chair elections** (review voting rules, encourage nominations).

# Working group updates

## **Health and Wellbeing**

- Step, Ride, Thrive
- Health and Wellbeing Directory

## **Highways**

# Step, Ride, Thrive



## Strand 1: Bus

The extended 668 bus service launched on 2 connecting Glastonbury, Street, Cheddar, and the Avalon Marshes Centre (AMC) and **97 passengers** have used the service to date, peaking in September with 62 trips.

	April	May	June	July	August	September
<b>Total Patronage</b>	538	714	649	643	491	901
<b>AMC Patronage</b>	2	5	13	6	9	62
<b>%</b>	0.4%	0.7%	2%	0.9%	1.8%	6.9%



# Step, Ride, Thrive



## Strand 2: Bikes

- **4 community Dr Bike sessions** have been Butleigh and Westhay, with **38** bikes fixed. A further 9 are planned to take place at Baltonsborough, Bawdrip, Cossington, Glastonbury, Meare, Moorlinch, Shapwick, Stawell and Street.
- **9 school maintenance sessions** have been booked at Ashcott, Catcott, Glastonbury, Keinton Mandeville, Meare, Stawell, Street and Walton.
- We have **2** more community sessions available for LCN parishes, and **6** school sessions. Contact us for more information.



# Step, Ride, Thrive



## Strand 3: Walking

- Health Walks with Somerset Activity and Sports Partnership
- **‘Discovering Nature Week’** in Easter 2026 (6-12 April)



# Health and Wellbeing Directory

- A comprehensive directory of local health, wellbeing, and community services is being developed **to improve access to information.**
- **Options** included hosting the directory on an existing regional website, such as West Mendip PCN hub website, or integrating it with national apps as as "Joy App" or "Hub of Hope."
- To be **regularly updated** and accessible both digitally and in print for those without digital access.
- **Coordination** with local surgeries, health coaches, and community organisations to distribute information effectively.
- **Interim solution** – PDF and links to partner organisations.

# Health and Wellbeing Directory Planning

as part of Avalon and Poldens LCN Health and Wellbeing Working Group

August

## Meeting with Jacqui Cross, West Mendip PCN

Discussions around Neighbourhood Hubs, West Mendip PCN website, Talking Cafes and existing directories

September

## Health and Wellbeing Group meetings

**01 September** meeting held at Avalon Marshes with information and progress

**04 September** meeting with Joy App representatives on options and possibilities

**w/c 22 September** LCN meeting presentation prep

October

## Main LCN meeting

**07 October**

Main LCN meeting: introduce West Mendip PCN hub; present latest update on one directory progress; explore what directories LCN member already use and what options for layers are required, i.e. by postcode, topic, age etc; introduce Connect Somerset and their Neighbourhood meetings

**mid-October**

Collate feedback from LCN meeting and prepare for Connect Somerset Neighbourhood meeting to present to partner organisations

November

## Connect Somerset Neighbourhood meeting

**beginning of Nov**

Explore how partner organisations promote their services, present gaps in communication and what parishes look for in a directory, discuss ways of creating a directory in a collaborative way due to cost and maintenance required

**mid-November** follow-up and comms plan

# Somerset Adult Social Care

Who's who, referral and assessment process.

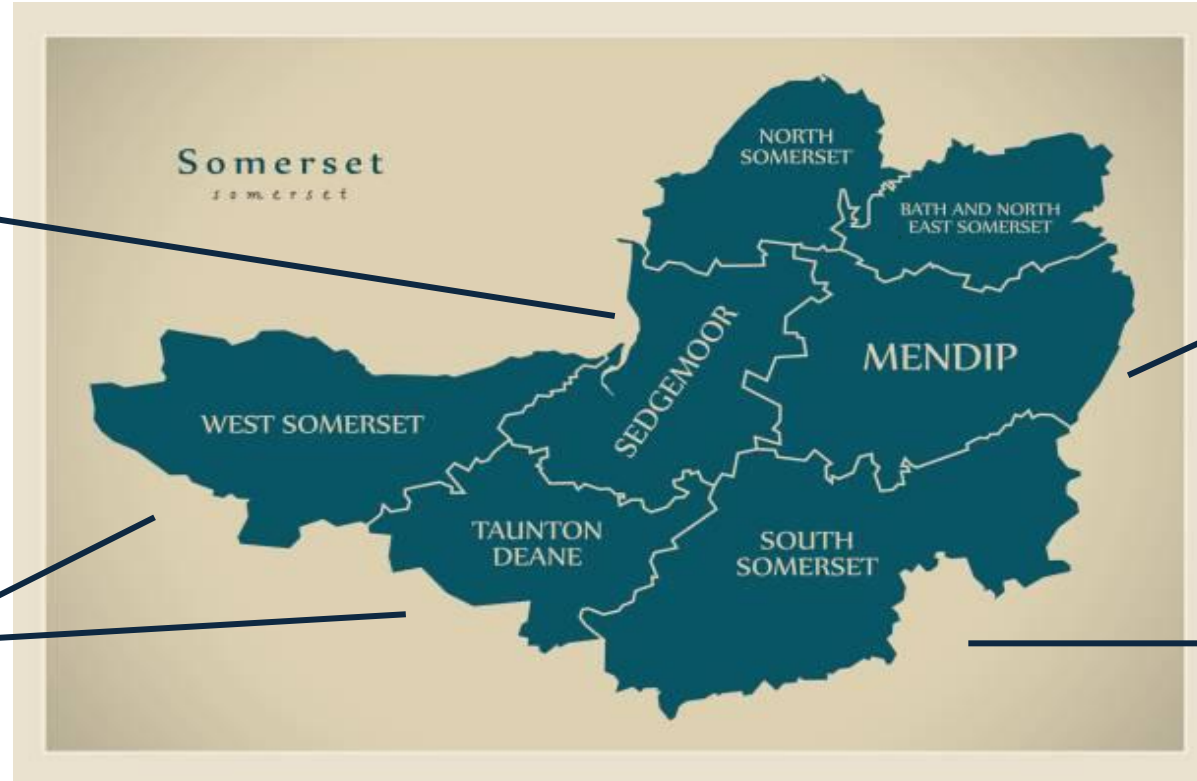


**Somerset**  
Council

# Neighbourhoods..... @somerset.gov.uk

Bridgwater and  
North Sedgemoor –  
Nikki.Evans

Taunton and West  
Som –  
Michelle.Thorne &  
Vicki.Hallet



Mendip – Becky.Collins  
**01749 822956**

South Som –  
Marianne.Park and  
Samantha.Upham

Strategic Manager – Sarah.Skeet

# Somerset teams..... @somerset.gov.uk

## **Somerset Council Customer Services –**

Sarah.Ryalls

**Mental Health –** Keiron.Mars

**Safeguarding –** Carolyn.Smith

**Preparing For Adulthood –** Chloe.Boobyer

**Hospital Interface Service (HIS) –**

Maxine.Walton

**Intermediate Care Pathways –** Cassey.Trussler

**Somerset Independence Living Centres (SILC) –** Chloe.Cox

**Learning Disabilities - East Somerset –**

Sipo.Tshuma

**Learning Disabilities - West Somerset –**

Georgia.Cotrell

Plus finance teams, sourcing care, commissioning, quality assurance etc



# Mendip Neighbourhood Team

Split into two localities – East and West Mendip

Each locality consists of –

**Advanced Practitioner Social Worker** with oversight of staff, demand and performance

**6 Social Workers**

**7 Adult Social Care Practitioners**

**Business support staff**

**East Mendip** covers Shepton, Frome and surrounding villages

([Patrick.Johnson@somerset.gov.uk](mailto:Patrick.Johnson@somerset.gov.uk)) **Phone: 01823 357 845 Mobile: 07971 642 446**

**West Mendip** covers Street, Glastonbury, Wells and surrounding villages

([Anna.Carpenter@somerset.gov.uk](mailto:Anna.Carpenter@somerset.gov.uk)) **Phone: 01749 822907**

# Mendip Neighbourhood Team link roles...

- **GP surgeries** – Adult Social Care Practitioners in every practices weekly Multi-disciplinary Team meetings (BANES GP surgeries included in this)
- **Hospital Discharges** – Advanced Practitioner linking with all hospital teams to aid smoother discharges
- **Continuing Health Care Funding** – Social Worker expert in the team, weekly meetings held with health
- **Housing and homeless team** – Adult Social Care Practitioner main link
- **Extra Care Housing** – Social Worker with oversight of the schemes in Mendip
- **Care Homes** – link worker in each home we have a contract with
- **Care Providers** – Trusted Provider link worker as direct contact and regular meetings with managers
- **Direct Payments** – worker identified as expert to ensure community has consistency of information
- **Somerset Independent Living Centre** – Under same directorate and on same campus, assistive technology
- **Somerset Connect** – Village agents attending our daily morning meetings to assist with community integration
- **Frome Farmers Market** – Social Worker working with our health colleagues to support this community
- **One Team Representative** - Social Worker attending Multi-disciplinary meetings with housing, police, probation, safeguarding
- **Childrens Services** – Adult Social Care Practitioner linking directly with Childrens Services to ensure joined up approach for families with involvement from both services
- **Carers Champions** – Adult Social Care Practitioner as carers assessor

**We would welcome any other suggestions for linking with key organisations and groups in your parishes.**

# Referral Process

**Somerset Council Customer Services**



**Adult Social Care Triage**



**Risk prioritised waiting list**



**Collaborative and Personalised Care Act Assessment**



**Multidisciplinary decision-making “peer forum”**



**Financial Assessment and Benefits Team Referral**



**Personalised Care and Support plan**

# Care Act Eligibility



- Adult Social Care has a duty to assess needs under the Care Act 2014 where it appears that an adult may have needs for care and support.
- Needs meet the eligibility criteria if they arise from a physical or mental impairment or illness **AND** as a result of those needs the individual is unable to achieve two or more of the specified outcomes **AND** as a consequence, there is (or is likely to be) a significant impact upon the individual's wellbeing.

## Specified outcomes:

- Managing and maintaining nutrition
- Maintaining personal hygiene
- Managing toilet needs
- Being appropriately clothed
- Being able to make use of the adult's home safely
- Maintaining a habitable home environment
- Developing and maintaining family or other personal relationships
- Accessing and engaging in work, training, education or volunteering
- Making use of necessary facilities or services in the local community including public transport, and recreational facilities or services
- Carrying out any caring responsibilities the adult has for a child

# Care Act Assessments

- Assessments involve the individual, their carer and anyone else the individual wishes to involve. If the adult lacks capacity to ask the local authority to involve someone else, it can involve anyone who appears to be interested in the adult's welfare
- Assessments consider the wishes and feelings of the individual and the outcomes that they wish to achieve in their day-to-day life
- During assessment, consideration is given to appropriate available community services that could meet eligible needs as well as more formal, funded services via the Local Authority.
- When Adult Social Care make funding decisions, each request is considered on an individual, case-by-case basis
- We work collaboratively with other professionals to form a holistic assessment of a person's needs

# Carer's Assessments

A carer can request an assessment in their own right at any time, even if the adult needing care does not wish to have a Care Act assessment or access services

A carer's needs meet the eligibility criteria if the needs arise as a consequence of providing necessary care for an adult **AND** the effect of the carer's needs is that any of the specified circumstances (see below) apply to the carer **AND** as a consequence, there is (or is likely to be) a significant impact on the carer's well-being.

Specified circumstances:

- The carer's physical/mental health is (or is at risk of) deteriorating
- The carer is unable to achieve any of the following outcomes:
  - Carrying out any caring responsibilities the carer has for a child
  - Providing care to other persons for whom the carer provides care
  - Maintaining a habitable home environment in the carer's home (whether or not this is also the home of the adult needing care)
  - Managing and maintaining nutrition
  - Developing and maintaining family or other personal relationships
  - Engaging in work, training, education or volunteering
  - Making use of necessary facilities or services in the local community, including recreational facilities/services
  - Engaging in recreational activities

Carer's can choose to have a personal budget to meet eligible needs, carer's budgets are not financially assessed.

If the identified service includes personal care for adult needing care, this cannot be provided via a carer's budget and must be part of the adult needing care's personal budget



somerset  
carers  
part of CCS

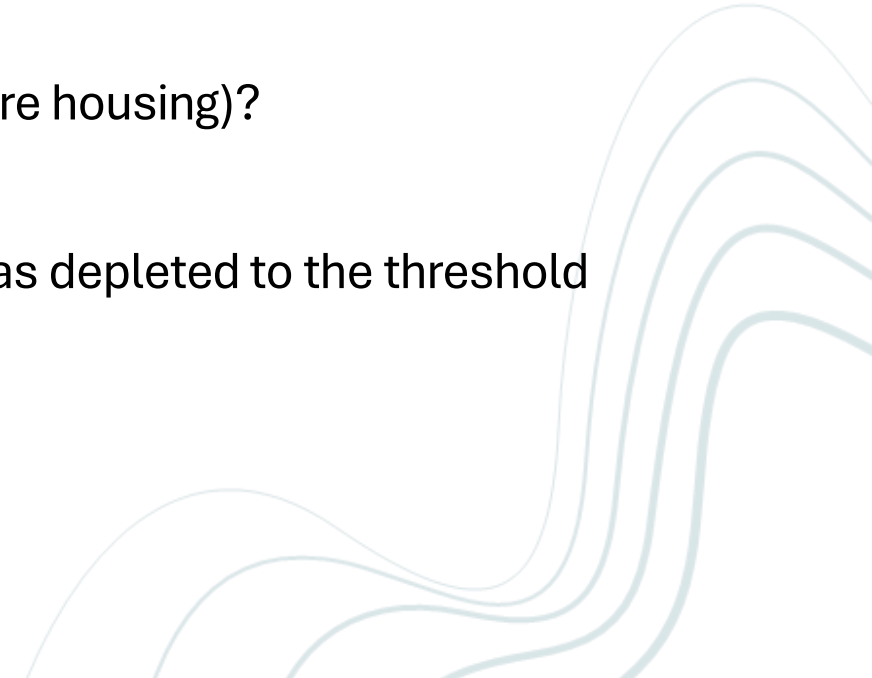
# Funding

- The limit set by the Department of Health and Social Care for receiving help with care fees is £23,250 - this is called the threshold amount. If you have more than this amount in capital and/or own a 2nd property/land, you will be expected to pay the full cost of meeting your care and support needs but are still entitled to an assessment from Adult Social Care.
- When an individual's capital falls below threshold, the Local Authority must carry out a financial assessment. The Care and Support Statutory Guidance 2014 (10.27) states that the Local Authority can consider its own finances and budgetary position when determining how to meet needs and must comply with its related public law duties, which includes ensuring that the funding available to the local authority is sufficient to meet the needs of the entire local population.
- It also states that “The authority may take decisions on a case-by-case basis which weigh up the total costs of different potential options for meeting needs and include the cost as a relevant factor in deciding between suitable alternative options for meeting needs. This does not mean choosing the cheapest option; but the one which delivers the outcomes desired for the best value.” Following assessment, the market position will be explored to ensure the best value service provision is identified to meet an individual’s eligible care and support needs. This may mean that the Local Authority will not continue funding the same service or level of service that an individual was privately funding previously.
- For care in the community, please contact Adult Social Care when capital reaches around £25,000. If you are residing in a care home permanently, please contact Adult Social Care when capital reaches £40,000. This gives us time to complete financial and eligibility assessments prior to funds reaching the threshold amount.



# Self-funding your care home placement

Things to consider when thinking about moving into a care home and funding this privately:

- Would you like an assessment from Adult Social Care to support you in your decision? If you have capital less than £40,000 please contact Adult Social Care for an assessment prior to moving into a care home.
  - Have you considered seeking independent financial advice?
  - Have you explored options to support you to remain at home?
  - Has alternate accommodation been explored (e.g. sheltered or extra care housing)?
  - Are you considering the most appropriate category of care home?
  - Will the care home accept the local authority rates when your capital has depleted to the threshold amount?
- 

# Further information

Public information sheets are available online at [www.somerset.gov.uk/care-and-support-for-adults/adult-social-care-information-sheets](http://www.somerset.gov.uk/care-and-support-for-adults/adult-social-care-information-sheets)

Care Act 2014: [www.legislation.gov.uk/ukpga/2014/23/contents](http://www.legislation.gov.uk/ukpga/2014/23/contents)

Care and support statutory guidance [www.gov.uk/government/publications/care-act-statutory-guidance/care-and-support-statutory-guidance](http://www.gov.uk/government/publications/care-act-statutory-guidance/care-and-support-statutory-guidance)

Carers [www.somersetcarers.org](http://www.somersetcarers.org)

Paying for Permanent Residential Care | Paying For a Care Home [www.ageuk.org.uk/information-advice/care/paying-for-care/paying-for-a-care-home](http://www.ageuk.org.uk/information-advice/care/paying-for-care/paying-for-a-care-home)

Paying for care at home [www.ageuk.org.uk/information-advice/care/paying-for-care/paying-for-homecare](http://www.ageuk.org.uk/information-advice/care/paying-for-care/paying-for-homecare)

Somerset Council Customer Services: **0300 123 2224**

# Emergency planning discussion

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# Somerset Rivers Authority

The logo graphic consists of three curved lines that sweep upwards from left to right. The top line is a dark blue, the middle line is a medium blue, and the bottom line is a light blue. These lines are positioned below the text 'Somerset Rivers Authority'.

Paul Elliston, Community Engagement Officer

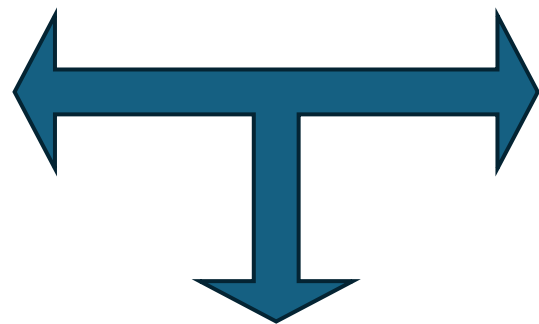
**Somerset**

**Rivers Authority**

**X**

**X**





Since 2015

£27.1m

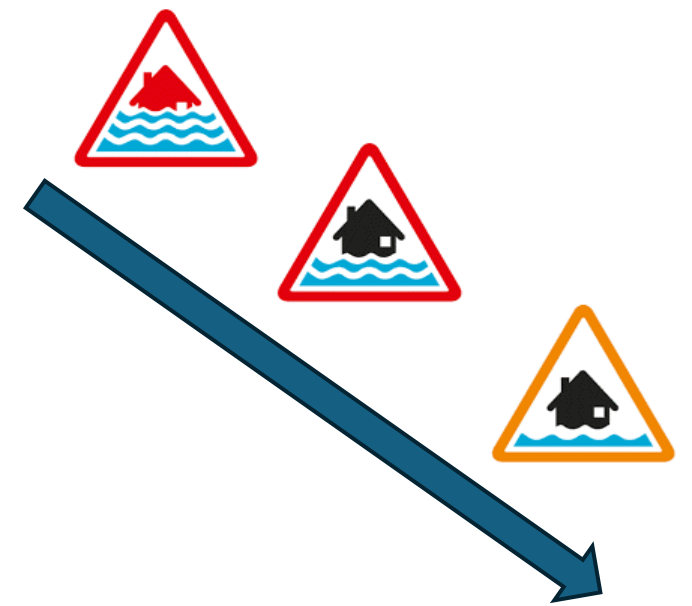
+

£14.9m



**EXTRA**

- Projects (large and small)
- Studies
- Innovative Pilots
- Maintenance





**Somerset**  
Council

in association with



### City, Town & Parish Preparedness Survey

NAME OF CITY/TOWN/PARISH \_\_\_\_\_

#### RISK

Using a score of 0 (None) to 4 (Very Likely), please evaluate the extent to which you consider your Parish to be vulnerable to the following hazards. Where possible, please also give the date (or month and year) when this last occurred in your Parish.

	Date of Last Known Event	Score (0 – 4)
Property / Business Flooding		
Strong Winds		
Excessive Heat		
Excessive Cold, Snow and Ice		
Road Traffic Accidents		
Access limited by Accidents, Road Closures or Excessive Traffic		
Animal Disease		
Terrorism and Malicious Threats		
Pandemic		
Radiation Incident		
Industrial Incident		
Power Outage		
Fire		

For the rest of the survey, please use the same scoring system (0-4) to self-evaluate your level of preparedness as a Parish to deal with the risks you have identified.

#### PEOPLE

We have a very active parish, with many people volunteering in some capacity. There is a strong sense of identity and togetherness.	
When it comes to responding to an emergency, we have successfully recruited	

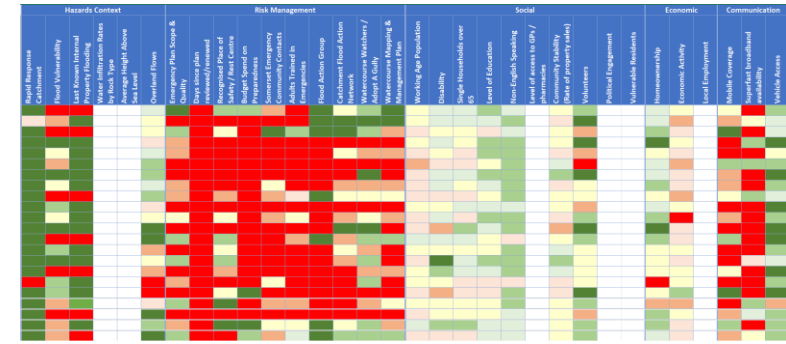
# Preparedness Survey

Sent out to Clerks  
on 11<sup>th</sup> July

Deadline was 19<sup>th</sup>  
September, but still  
**VERY KEEN**  
**to get responses**

also available online at <https://somersetcouncil.citizenspace.com/climate-and-environment/city-town-parish-preparedness-survey>

# Resilience Dashboard



Top Hazards (in frequency and severity) identified:

Strong winds – 71%

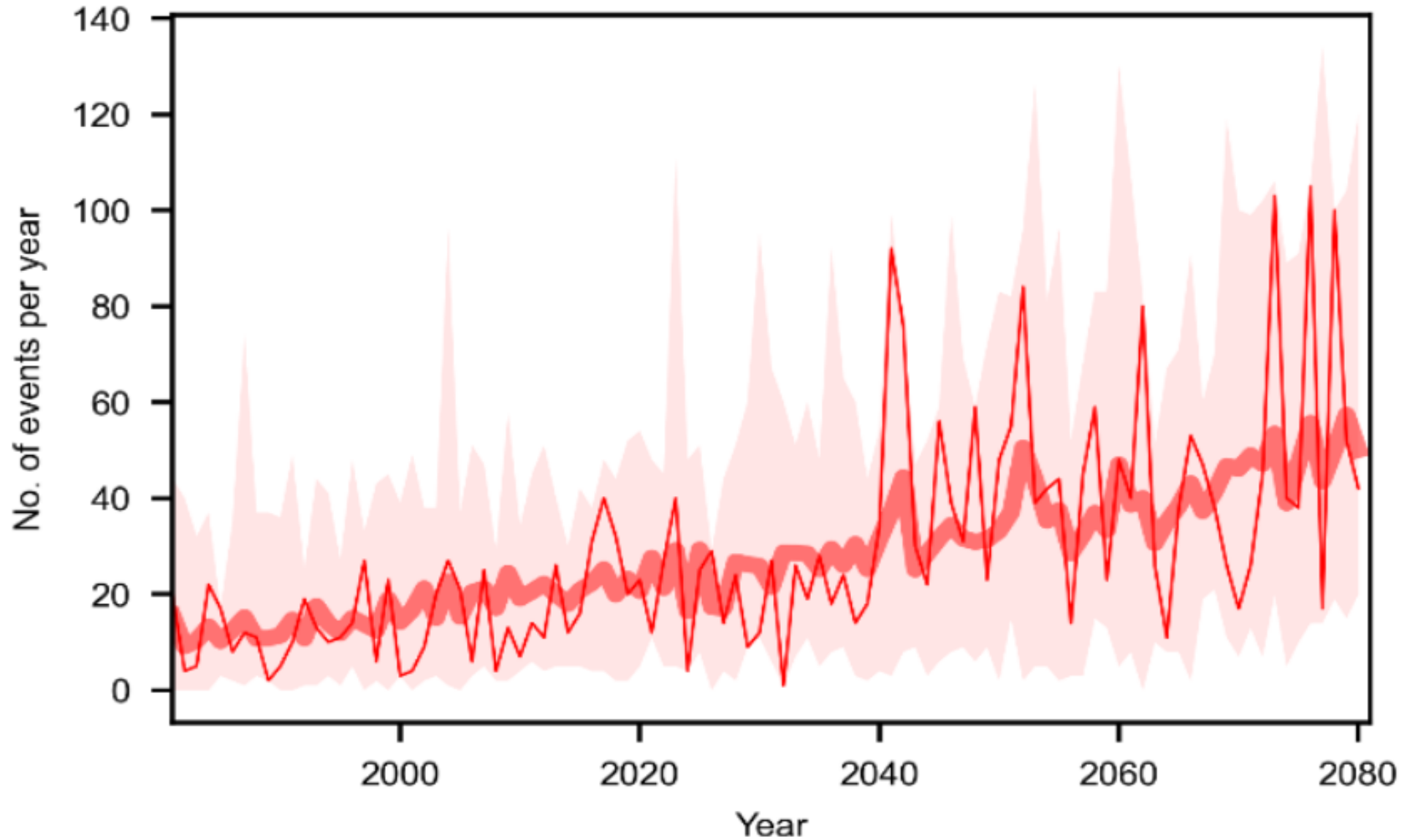
Power outage – 70%

Lack of access due to road issues – 70%

Excessive cold, snow & ice – 64%

Flooding – 64%

Frequency of exceeding 20mm/h across UK



*The Future  
of Flooding*

**UK**

**Met Office**

**UKCP-Local**

**Projections**



# What is a Community Emergency Plan?

A Community Emergency Plan is **something that helps identify who you are as a community and how you work together to deliver something for the benefit of the community within the context of an emergency occurring.**

A Community Emergency Plan is a **“tool you can use to help you prepare for the emergencies that could affect your community”.**

(UK Government Emergency Plan Toolkit, September 2016)

# Why should we have one?

- Because emergencies happen
  - [Ilminster – 21 October 2011 \(PDF 2.57MB\)](#)
  - [North Bruton, Cuckoo Hill – 4 November 2011 \(PDF 673KB\)](#)
  - [Croscombe, Shepton Mallet – 11 July 2012 \(PDF 4.43MB\)](#)
  - [Norton sub Hamdon – 6 February 2016 \(PDF 1.49MB\)](#)
  - [Middle Street, Knowle Lane, Silver Street, Newbery Lane, Misterton – 6 February 2016 \(PDF 1.96MB\)](#)
  - [A37 Fosse Way, Wraxall – 17 June 2016 \(PDF 1.76MB\)](#)
  - [Personage Lane, The Street, Church Lane, Broadway and Greenditch Close, Chilcompton – 17 June 2016 \(PDF 2.33MB\)](#)
  - [Ilminster – 23 July 2017 \(PDF 3.63MB\)](#)
  - [Croscombe, Bowlish, Shepton Mallet – October 2020 \(PDF 4MB\)](#)
  - [Chard – 28 June 2021 \(PDF 1.10MB\)](#)
  - [Chard – October 2021 \(PDF 1.4MB\)](#)
  - [Ilminster – October 2021 \(PDF 2.67MB\)](#)

# Why should we have one?

- Because emergencies happen
- Co-ordinates a response



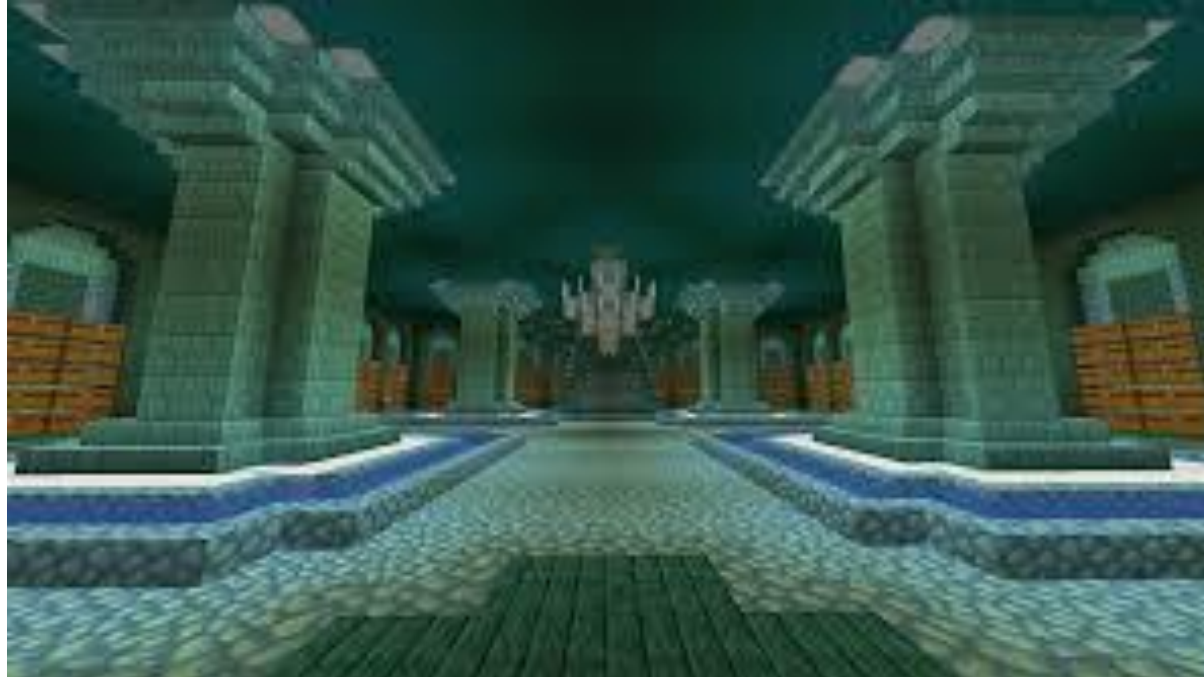
# Why should we have one? Why should we have one?

- Because emergencies happen
- Co-ordinates a response
- Covers the period before emergency services arrive



# Why should we have one?

- Because emergencies happen
- Co-ordinates a response
- Covers the period before emergency services arrive
- Reduces risk of panic and poor decision-making



# Why should we have one?

- Because emergencies happen
- Co-ordinates a response
- Covers the period before emergency services arrive
- Reduces risk of panic and poor decision-making
- The better the response to an emergency, the lesser the impact and the shorter the recovery



## Why should we have one?

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- Reduces risk of panic and poor decision-making
- The better the response to an emergency, the lesser the impact and the shorter the recovery
- Can identify 'hotspots' which be targeted for improvement as part of a longer-term vision of a more resilient community



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- Brings the community together



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- Brings the community together
- Cares for the vulnerable



## Why should we have one?

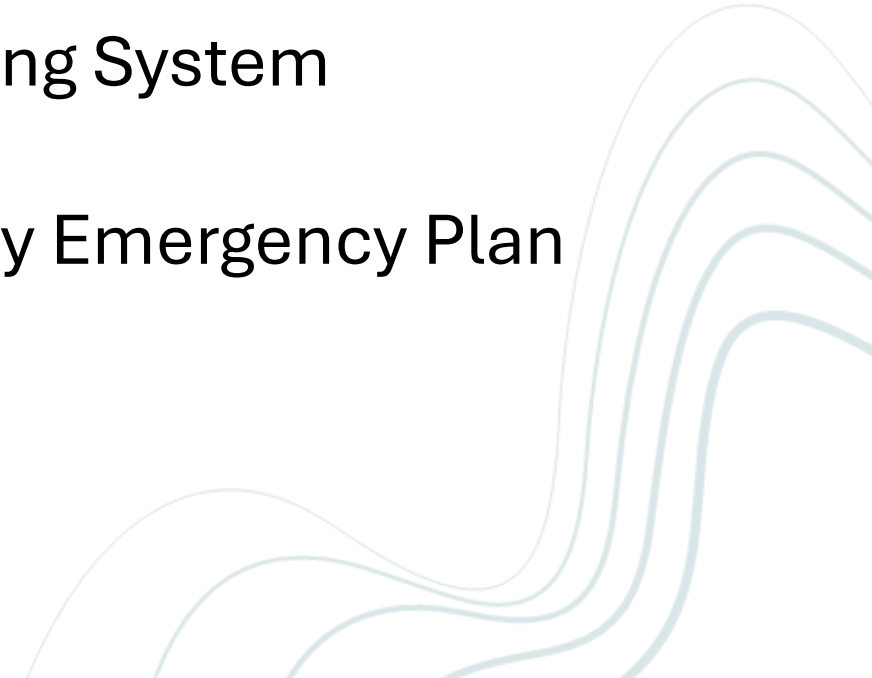
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- Can identify 'hotspots' which be targeted for improvement as part of a longer-term vision of a more resilient community
- Brings the community together
- Cares for the vulnerable
- Allows you to access Somerset Prepared grant funding

**Somerset**  
**Prepared**





# Running order

- 17:30 – 17:35 Welcome and Intros
  - 17:35 – 17:55 EVAG demonstration of Property Flood Resilience kit
  - 17:55 – 18:20 Overview of the Emergency Planning System
  - 18:20 – 20:30 Getting Started on your Community Emergency Plan  
(with tea break)
- 

# Emergency Volunteer Action Group (EVAG)

## Property Flood Resilience (PFR) kit

EVAG are a group of volunteers who provide considerable support connected to emergency situations. They will visit households that have flooded or who are vulnerable to being flooded and discuss with the owners what they can do to make their homes more flood resilient. They also provide highly-subsidised Home Resilience Packs as required.



Doorways



Garages



Water Diversion

Workshops



Sanitation



Airbricks

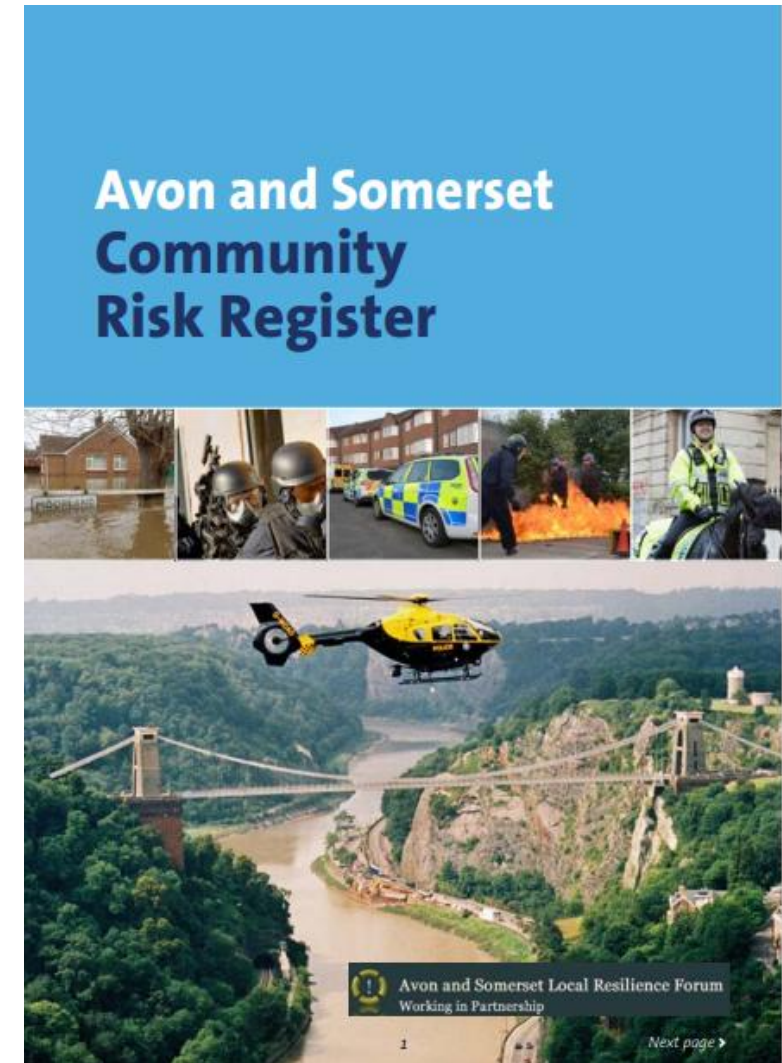
Conservatories

Gateways



# Introduction to the Emergency Planning System

- What risks are we facing in Somerset
- Where to get support
- What you can do to support your parish
  
- When are we dealing with an emergency
- Who is involved in an emergency response
- What do they all do
- How does communication and coordination work





Template Version 1.0

For further tips and advice on creating a  
Community Emergency Plan visit:  
[www.SomersetPrepared.org.uk](http://www.SomersetPrepared.org.uk)

<b>Community Name:</b>	
------------------------	--

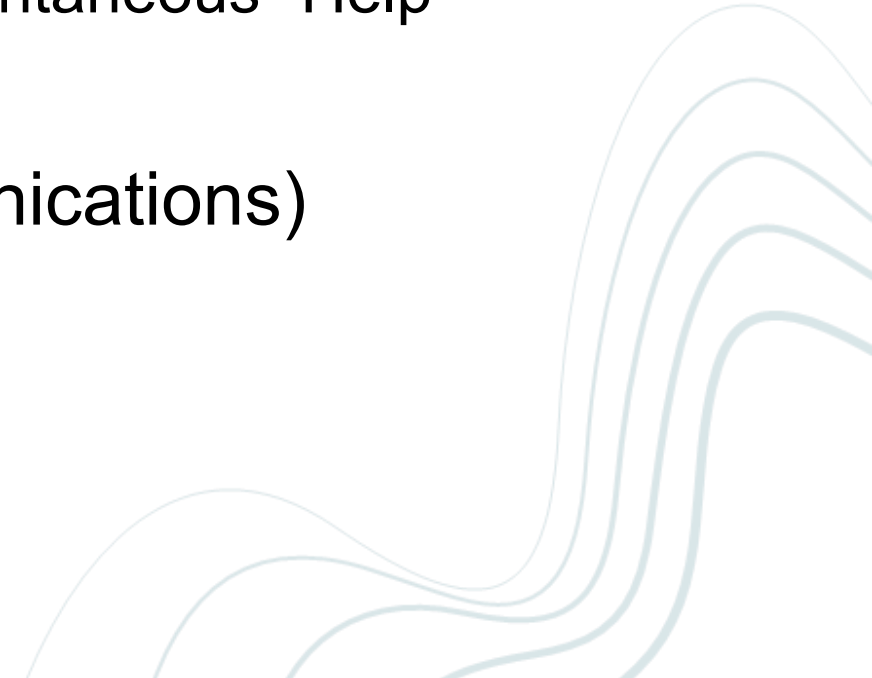
# Community Emergency Plan

<b>Activation</b>	<b>First Steps Action Card available on the reverse</b>
-------------------	---

<b>Ownership</b>	
------------------	--

<b>Address</b>	
----------------	--

# Elements to a Community Emergency Plan

- Identifying The Risks You Face
  - Recognising What You Have
    - Equipment, People and Places
  - Developing an Emergency Response Team
    - Coordination, Volunteers, Key Contacts and Spontaneous “Help”
  - Agreeing When To Activate Your Response
  - Defining Your Action Plan (including Communications)
  - Refining Your Action Plan
  - Next Steps For Your Plan
- 

# Date and times of 2025 main LCN meetings

- Round 2 - 7<sup>th</sup> January 2026, Baltonsborough Village Hall, 7-9pm
- Round 3 - TBC
- Round 4 (AGM) - TBC

# Any Other Business

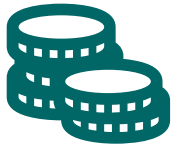
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## [Local Transport Plan 2025/26 - Somerset Council - Citizen Space](#)

**Closes 28<sup>th</sup> September 2025**

Somerset's Local Transport Plan (LTP) is a key document setting out how Somerset Council plans and delivers transport across Somerset, to help ensure that transport supports wider goals, such as improving health and wellbeing, protecting the environment, and supporting the local economy. It's being updated to reflect national policy and challenges faced today, and your views are sought on what matters most.



## [Consultation on proposed changes to Sunday parking charges - Somerset Council - Citizen Space](#)

**Closes 20<sup>th</sup> October 2025**

Residents and businesses are invited to share their views on proposals to introduce Sunday parking charges across council-run car parks including Yeovil, as part of a wider plan to make parking rules fairer and more consistent across the county.

# Any Other Business

---



## [Local Nature Recovery Strategy 2025/26 - Somerset Council - Citizen Space](#)

**Closes 31<sup>st</sup> October 2025**

Your views are sought on the draft Somerset Local Nature Recovery Strategy (LNRS).



## [City, Town & Parish Preparedness Survey](#) - first time such a survey has been undertaken!

**Closes 31<sup>st</sup> December 2025**

Somerset Council in association with Somerset Prepared are inviting all City, Town and Parish Councils or Parish Meetings to support our collective preparedness for emergencies. The survey aims to:

- Support Somerset Council in fulfilling its statutory duty under the Civil Contingencies Act (2004) by assessing emergency risks across the county.
- Inform the development of targeted support and activities that strengthen community resilience where it is most needed.
- Establish a baseline of information to help track progress over time and ensure we are collectively moving towards greater resilience.
- Provide an opportunity for councils to request support in any of the areas covered by the survey.

# Any Other Business

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**Somerset  
Prepared**

**COMMUNITY RESILIENCE**

**DAY 2025**

Wednesday 15 October 2025

9.15am - 4pm

Taunton Racecourse Conference Centre, TA3 7BL

Help Somerset become stronger and more resilient.

Parish, Town, City Council and Community Group representatives are invited to attend this free resilience and emergency planning-focused event. The day features a wide range of workshops networking opportunities and equipment demonstrations.

Book your free ticket here:  
<http://bit.ly/3YaSO81>



[somersetprepared@somerset.gov.uk](mailto:somersetprepared@somerset.gov.uk)  
[www.somersetprepared.org.uk](http://www.somersetprepared.org.uk)